



STRATEGIC ALLIANCE BRIEF • PUBLIC-SAFETY TECHNOLOGY

Built in, not bolted on.

Sky911 is the only CAD/911 system with the RapidSOS safety network embedded 100% natively in its core—data that arrives and works on its own, inside the dispatch workflow.



01 Executive summary

In an emergency, a dispatcher's picture of the incident is only as good as the data in front of them—and only as fast as the seconds they don't lose switching between screens. Sky911, Skytec's CAD/911 platform, is built to close both gaps at once.

Sky911 integrates the RapidSOS safety network **natively into its core**. The data—precise location, caller profile, crash and telematics data, and telemetry from connected devices—arrives and is processed automatically, in the background, for every incident, and is presented inside Sky911's own interface. There is no separate RapidSOS portal to open, no iframe to consult, and nothing for the dispatcher to search for or request.

By Skytec's account, this is the only CAD/911 system in the world with RapidSOS integrated this way—in the core of the application rather than as an add-on layered on top. The network behind that data is the largest of its kind: RapidSOS has now supported more than a billion emergencies.

1B+ EMERGENCIES SUPPORTED (RAPIDSOS)	600M+ CONNECTED DEVICES, APPS & SENSORS	22,000+ PUBLIC-SAFETY & DEFENSE AGENCIES	100% NATIVE INTEGRATION IN SKY911'S CORE
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"The data is already on screen. That's the difference between looking something up and already knowing it."

02 The problem it solves: the swivel chair

EVERY EXTRA SCREEN COSTS SECONDS

A 9-1-1 telecommunicator’s job is measured in seconds. In most CAD/911 systems, RapidSOS data lives in a separate viewer or portal the dispatcher has to open and query—one more screen, one more step, during the moments that matter most.

That context-switching—the “swivel chair” between systems—adds time and invites error. Sky911’s native, automatic approach removes it: the RapidSOS data is simply **already there**, inside the same interface the dispatcher is already working in, without a single extra action.

• In the core RapidSOS is part of the Sky911 application itself—not an add-on module or a generic layer bolted on top.	• Automatic in the background Data is pulled and processed on its own for every incident—no manual query, no lookup.
• Inside Sky911’s interface Information appears within Sky911’s own UI, without RapidSOS’s separate visual components or portal.	• Zero extra steps The dispatcher never has to search for or request the data—it’s presented before they’d think to ask.

03 The native integration — the differentiator

Skytec describes Sky911’s RapidSOS integration as fundamentally different from the rest of the market. The contrast, in Skytec’s own terms:

	MOST CAD / 911 SYSTEMS	SKY911
Where RapidSOS lives	A separate viewer, iframe, or portal layered on top	Native, inside the core of the application
What the dispatcher does	Opens and queries RapidSOS manually	Nothing — data arrives automatically per incident
The interface	RapidSOS’s own visual components / portal	Presented inside Sky911’s own interface
When data arrives	On request, when the dispatcher looks	Automatically, in the background, every incident

WHY THE DATA IS WORTH HAVING INSTANTLY

Seconds are the whole game

RapidSOS has documented incidents where automatic crash detection let a 911 team dispatch help within seconds—in one rural Michigan case, just 13 seconds after the crash was detected, in time to pull the survivor from the vehicle. When that data is native and automatic, as it is in Sky911, those seconds aren't spent hunting for a screen.

CRASH DETECTED > DATA IN SKY911 (AUTO) > DISPATCH — no swivel chair

04 Who RapidSOS is

RapidSOS is the public-safety AI company behind what it calls the world's largest safety network—the connective layer between hundreds of millions of connected devices and the 911 centers and first responders who answer the call.

Founded in 2012 in New York by Michael Martin and Nicholas Horelik, RapidSOS links data from connected devices to emergency services to improve response times and situational awareness. In November 2025 the company crossed **one billion emergencies supported** and raised a \$100M round led by Apax Digital—bringing total funding past \$450M at a valuation over \$1B, making it a unicorn and the highest-funded emergency-response AI company.

200+

GLOBAL ENTERPRISES
(HALF OF US FORTUNE
10)

~700M

PEOPLE COVERED, 12+
COUNTRIES

1M+

FIRST RESPONDERS ON
THE NETWORK

5,800+

PUBLIC-SAFETY SOFTWARE
INTEGRATIONS

THE PLATFORM

UNITE, HARMONY, and real-time interoperability

RapidSOS UNITE is the unified emergency-data platform; **RapidSOS HARMONY** is the first purpose-built AI for public safety—automatically detecting emergencies and adding real-time transcription and translation. In January 2026 RapidSOS launched **Real-Time Interoperability**, live call intelligence that follows a call across jurisdictions. The core data platform is free for public-safety agencies and ECCs.

05 Why it matters for U.S. agencies

For a U.S. 911 center or ECC, the payoff of native, automatic RapidSOS data is measured where public safety always is: in seconds saved and errors avoided.

• Faster time-to-dispatch Critical context is on screen the moment an incident opens—no lookup, no waiting.	• Fewer steps, fewer errors Removing the swivel chair between systems removes a common source of delay and mistakes.
• Richer situational awareness Location, caller profile, crash and device telemetry—fused into the dispatch view automatically.	• A proven national network 22,000+ agencies already rely on RapidSOS; Sky911 brings that reach in natively, not as an add-on.

RapidSOS founder and CEO Michael Martin has said the company has learned from first responders across more than a billion emergencies, and is now accelerating its AI work toward a goal of preventing one million emergencies by 2030. For agencies, when the network’s intelligence is embedded in the CAD they already use, that power works on every call without anyone lifting a finger.

06 The takeaway

Sky911’s advantage isn’t that it connects to RapidSOS—many systems do. It’s where and how: natively, in the core, automatically, on every incident, with nothing for the dispatcher to chase.

That design turns one of the largest safety networks in the world into an always-on layer of the dispatch workflow rather than another screen to manage. Paired with Skytec’s MongoDB-and-Google-Cloud foundation, it rounds out a public-safety stack built for the one thing the job can’t compromise on: getting the right help moving, faster.

See Sky911 respond before you ask.

Ask Skytec for a walkthrough of Sky911’s native RapidSOS integration in a live dispatch flow.

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